

The internal logistics solution

we go the extra mile

mypup 

Many companies and institutions have offices scattered across the country. As such, having various logistics flows between the different locations is unavoidable. These flows of items are not usually part of the core business and they present organisations with a considerable challenge.

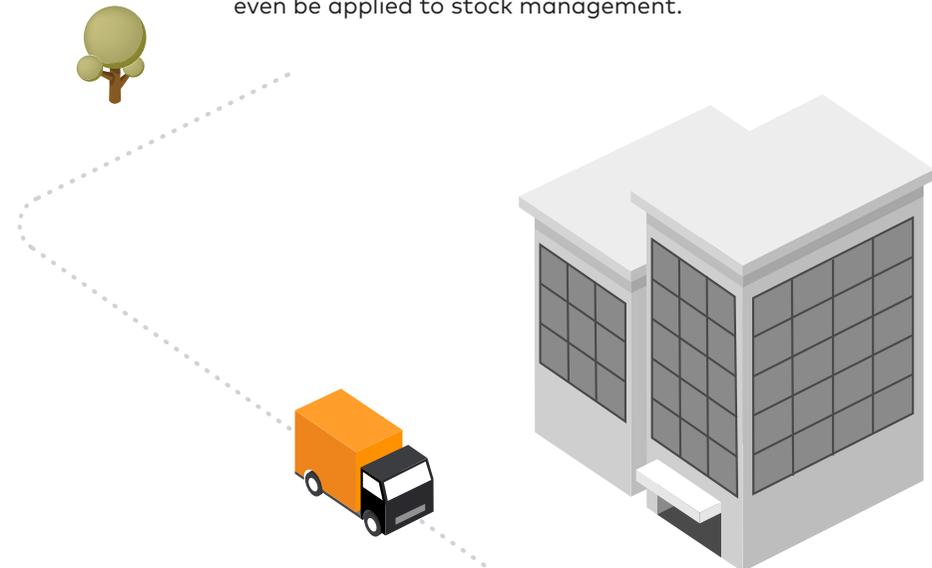
- Take the post room, for example. Does there have to be a post room in every building, and is it best if each one provides the same services? If not, how does the post flow between the different sites?
- And how do you set up the logistics flows so that, say, ICT devices such as laptops, PCs, printers, projectors and smartphones can be delivered to or replaced at all offices quickly, securely and without hassle?
- Is there an ICT service desk at each office? Should every ICT device be available from stock?
- What about suppliers? Do they deliver everything to every office? If so, are these deliveries really that sustainable?
- In view of all this, is the current setup the fastest and most efficient way of doing things?

PLATFORM | COURIERS | LOCKERS

MyPup has years of experience with courier services, and we have used this experience to set up a smart Pick Up Point platform which involves dropping off parcels in purpose-made lockers throughout the country and beyond.

Our software platform, delivery drivers and lockers have proven to be a very powerful, smart and sustainable solution in the effort to optimise parcel logistics. However, even setting aside MyPup's courier service, the MyPup approach can be of help. Many of our customers only use our software platform.

The MyPup software and smart platform allows every logistics flow to be managed and monitored, and can even be applied to stock management.



Case studies

A few examples of customers who have streamlined their internal logistics using the MyPup platform and parcel lockers.

Our customer since 2018

University of Amsterdam - Amsterdam University of Applied Sciences

Together, the University of Amsterdam (UvA) and Amsterdam University of Applied Sciences (HvA) virtually form a large town. The UvA has 6,000 employees and the HvA 4,000. They teach 34,000 and 45,000 students respectively in more than 70 buildings scattered throughout the capital.

The challenge

Studying and working at these knowledge institutes creates a huge flow of goods and services to and from the various sites. The facility logistics operation has a major impact on the city's environment. This was why the UvA/HvA set about considering ways of reducing that footprint and making their logistics more sustainable.

The solution

All goods sent to the UvA/HvA are first collected at a hub on the outskirts of Amsterdam. There, the flows are sorted by destination and loaded accordingly onto



University of Amsterdam

electric vehicles delivered to various locations. The delivery driver places the goods in specially designed MyPup parcel lockers.

The recipient then receives a notification that their letter or parcel is ready to be collected from their locker. They can also send post and parcels from that very same locker.

ICT equipment is issued to employees through the lockers. Similarly, the lockers are used in the lending out of teaching resources, such as projectors. The customer's Configuration Management Database* (CMDB) is linked via an API. The MyPup platform ensures that the entire journey a parcel or laptop takes can be controlled, tracked and managed, which allows the UvA to see who had which item of ICT equipment where and when.

Result

Using the MyPup platform and lockers at 23 sites has reduced the pressure on the main post room. The flow of goods has become more efficient. Sorting the parcels at the hub means there is less movement of items between sites and bundling parcels also decreases the number of couriers on the road. Consequently, their whole logistics operation has become significantly more sustainable.

*A Configuration Management DataBase (CMDB) is a digital storage repository for information relating to all components in a network. It contains the details of all Configuration Items (CI) in a company's or organisation's infrastructure.



Amsterdam University of Applied Sciences

Our customer since 2015

Professional service provider

Professional tax consultants, accountancy, management consultancy, risk advertising and financial advisory services with offices in more than 150 countries, including 16 in the Netherlands.

The challenge

For security reasons, new laptops and smartphones are managed from a central point in the country. If someone needs a new laptop in one of the offices, a courier is dispatched from the main storage depot. The courier drops off the new laptop and, if necessary, picks up the defective one. This method is used to handle each individual repair or request for a new device. So, for each repair, an individual courier has to be dispatched. This is inefficient and unnecessarily wastes a lot of time and money.

The solution

MyPup has placed lockers at all sites. The lockers contain laptops, cell phones and other items that are ready for use. The system knows which device is in each locker. If an employee reports a faulty laptop or phone, they can pick up a ready-to-use replacement from the locker at their own location. They can leave the defective device in the same locker. MyPup lockers are linked to the customer's CMDB*.



This allows the IT department to know at all times who has possession of which device or which locker the device is in.

Result

Having unattended drop-off and pick-up points at all offices in the Netherlands makes the logistics flows of the ICT devices much more manageable. Devices can be traced accurately until they are collected and security is guaranteed. This solution saves on courier costs. This saves the Service Desk many hours of work. Moreover, eliminating all the courier trips to the 16 sites cuts carbon emissions significantly. Employees don't lose much worktime either because they have direct access to replacement equipment. This organisation has found it to be a very simple and highly profitable business case.



Would you like to help MyPup cut carbon emissions? Opt for a sustainable and safe parcel delivery service without any unnecessary contact.

Contact Lieke Coopman for further details.
Call her on **+31 6 4140 9677** or email her at **liekecoopman@mypup.co.uk**



MyPup and social challenges due to coronavirus

The measures resulting from the coronavirus have caused a ripple of reactions through society. On a societal level, we are now seeing major changes taking place that are likely to affect the lives of our residents for some time to come.

The population is more socially distanced and companies are playing their part too. Postal workers, for instance, are no longer allowed to hand over parcels so they leave them in front of the door and walk away. This regularly brings complaints because when people are not home, they return to find their parcel unattended.

With most employees working from home, issuing work support materials has become a logistics nightmare. Observing good hygiene practices and keeping a safe distance from one another are two measures that are likely to be with us for the time being.

This is why now, more than ever, MyPup Pick up Points and lockers provide the perfect answer to all of these challenges. Less physical contact, which reduces the risk of infection while creating a greater sense of safety and providing an extra service for employees.